

Terms of Service – Gravette Alerts!

Effective Date: 2025 – Present Day

By opting in to receive communications from the City of Gravette through its mass communications system, you agree to the following Terms of Service.

Description of SMS & Communication Use

The City of Gravette uses SMS messages, phone calls, and email notifications to communicate important information to residents, including but not limited to:

- Emergency alerts and public safety notifications
- Utility outages, service disruptions, and public works updates
- Weather-related notices
- City announcements, meetings, and community information

Message frequency may vary based on events, emergencies, or service needs.

Opt-In & Consent

By providing your phone number or email address through the City's official sign-up form, you consent to receive communications related to City services and notifications.

Opt-Out Instructions

Participation is voluntary, and you may opt out at any time:

- **SMS:** Reply STOP to any text message
- **Email:** Use the unsubscribe option included in messages or request removal
- You may also opt out by contacting City staff directly (see Customer Support below)

After opting out, you will no longer receive messages through that communication channel.

Customer Support

For help, questions, or assistance with the City's communications system, contact:

- **Email:** gravadmin@gravettear.com
- **Phone:** 479-787-5757

Message & Data Rates

Message and data rates may apply depending on your mobile carrier and service plan. The City of Gravette is not responsible for any charges incurred from receiving messages.

Carrier Liability Disclaimer

Mobile carriers are not liable for delayed or undelivered messages. Delivery of messages is subject to effective transmission by your carrier and network availability.

Age Restrictions

This service is intended for individuals **18 years of age or older**. By opting in, you confirm that you meet this age requirement.

Privacy Policy

Your privacy is important to us. Information collected through the mass communications system is used only for City communication purposes and is not shared with third parties for marketing or promotional use.

Please review the City's full Privacy Policy here:

www.gravettear.com/gravette-alerts.com

Changes to Terms

The City of Gravette reserves the right to update or modify these Terms of Service at any time. Updates will be posted on the City's website.

Thank you for staying connected with Gravette!